



ONeworld
HEALTH

ANNUAL REPORT

2020



OUR FACILITIES

NICARAGUA

ANTIGUOS JUZGADOS
CENTRAL LAB
EL VIEJO
JINOTEGA
MOBILE MEDICAL UNIT
MAYOREO
SÉBACO
TOLA

UGANDA

BULIMA
BWEYALE
KIJUNJUBWA
MASINDI

HONDURAS

COMING SOON:
SIGUATEPEQUE

CARE THAT ENDURES...

LOCKDOWN

FEAR

CANCELLATIONS

LACK OF EQUIPMENT

PANDEMIC

When OneWorld Health began over ten years ago, we made a commitment to the communities we entered. We promised to build sustainable healthcare systems that would last for generations. Our prices were designed to be affordable and cover the cost of care. We hired talented local nurses and doctors and continued to train them on best practices in medicine. Patients came to expect members of our staff to be kind and knowledgeable, our facilities to be clean and well maintained, wait times to be short, and prescriptions effective. Volunteers were brought in to supplement the care the facilities provided, attract new patients, and grow our OneWorld Health family. We spent a decade maintaining high standards and building trust.

In March of 2020, the COVID-19 pandemic began to sweep the globe and arrived in the

Suddenly, everything we had built over the past ten years was put to the test. Every choice to invest locally meant that facilities could stay open when ex-pats were recalled. Every continuing medical education session meant that we had a staff ready to learn, grow and adapt. Every clean facility and kind volunteer meant that we had built trust with a community who was suddenly very afraid.

Our staff are the best and brightest clinicians and administrators around. And more than that, they are family. Caring for our staff is always a top priority, especially in the face of a crisis. We ensured that the team was well prepared, trained and supported throughout the pandemic.

This was not an easy year, but we were grateful to be well positioned to serve communities in their time of need.

OUR MISSION

We exist to provide quality, affordable healthcare to communities in need.

OUR IMPACT

IMPACT	FY 09-14	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20	TOTAL
PATIENT VOLUME	77,904	28,695	38,355	52,575	69,832	85,937	105,562	458,860
NEW FACILITIES OPENED	2	0	2	1	5	1	1	12
STAFF EMPLOYED	5.1	79	95	123	177	180	185	-
STAFF DEVELOPMENT HRS	5,353	6,1627	7,410	9,048	12,921	13,140	13,505	67,539
VOLUNTEERS MOBILIZED	1,220	330	318	321	363	317	135	3,004
VOLUNTEER SERVICE HRS	76,860	20,790	20,034	20,223	25,5151	9,971	8,505	191,898

ESSENTIAL WORKERS

Local OneWorld Health staff are the heart of our mission and the face of our organization to the community. Our staff faced incredible challenges as the pandemic spread, but they have been faithful to the mission. They have stepped up to ensure that quality, affordable healthcare continues to be available to everyone who needs it.



UGANDA STAFF

Uganda quickly implemented a very robust lockdown at the beginning of the pandemic. For nearly three months, a strict curfew was in place and no private or public transportation was permitted. Our dedicated staff walked to and from work daily, sometimes up to 40 minutes in each direction.

As all forms of day labor and most companies were forced to shut down, our staff quickly became the only employed people in their families. This put tremendous pressure on them to support the needs of everyone. In order to alleviate this burden, OneWorld Health was able to provide three months' food support to each staff member. Additionally, we partnered with the local Anglican Diocese to offer food support to the community.

NICARAGUA STAFF

COVID-19 testing is not widely available in Nicaragua. COVID-19 testing is run through the government. However, we are still being asked by patients to help them identify and understand their symptoms. In order to best equip our staff, we have increased viral detection capacity to our lab. Additionally, all radiologists and sonographers received special training on recognizing COVID-19 in the lungs. This skill helps ensure that our patients do not get misdiagnosed and can follow the appropriate course of action.

STATS ON OUR STAFF



83 STAFF IN
CENTRAL
AMERICA



88 STAFF IN
EAST AFRICA



9 STAFF IN
THE USA

SUPPORTING OUR STAFF

OneWorld Health's local clinical and administrative staff are at the heart of our mission. Throughout the pandemic, we worked to ensure all staff members had the resources they needed to continue delivering high quality healthcare. This included generous paid sick leave, personal protective equipment and ample opportunity for continuing medical education.

This year many of our staff became the sole provider for their families, as the economy disrupted so many industries. We were able to provide supplemental food support for the families of our staff to meet the increased need.

TELEHEALTH



CONFIDENT CARE DURING THE PANDEMIC

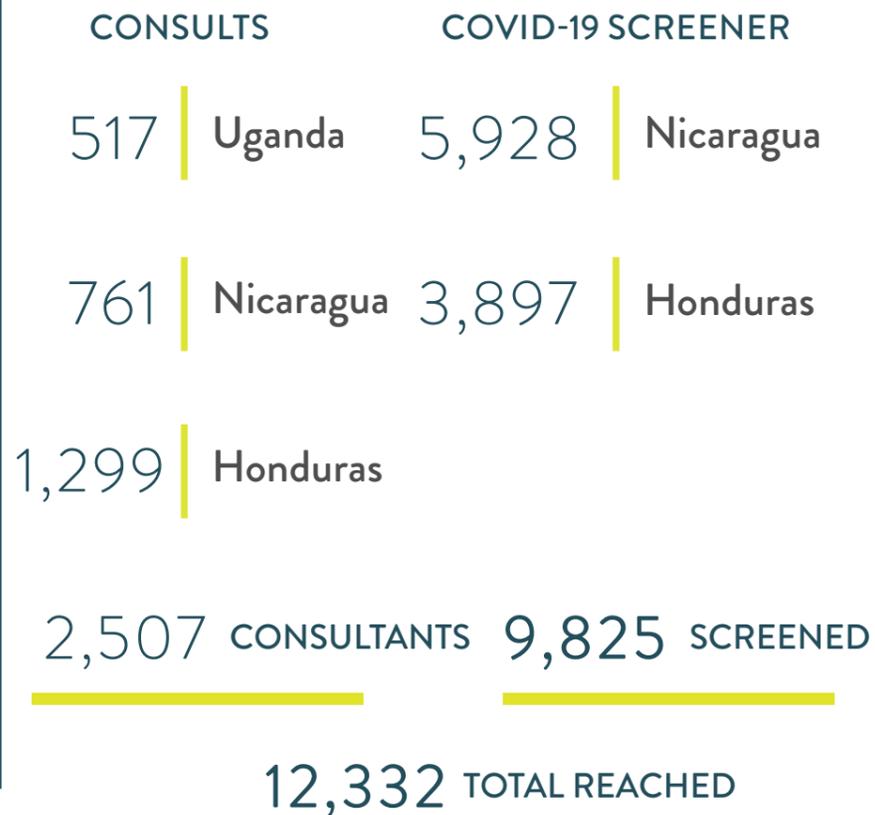
Mariana had been experiencing joint pain for nearly two years. Living in El Viejo, she would go to the government facility every couple of months and they would simply prescribe her pain medication. When she ran out of medication this time, she did not feel comfortable visiting the government hospital out of fear of exposure to the coronavirus. Instead, she chose to visit OneWorld Health.

Mariana described her symptoms and the doctor prescribed her medication. However, unlike at the government facilities, Mariana was also given a full exam. The doctor found an abnormal lump in her breast. The doctor recommended that Mariana have a biopsy, and she found out it was malignant but still in the early stages.

Mariana is scheduled to have surgery in September, and is grateful that one appointment at OneWorld Health made such a difference.

As the value of medical expertise was increasing through the pandemic, access to medical facilities was plummeting. In Uganda and Honduras, lockdowns made it extremely challenging to get a permit to travel, even for medical conditions. In Nicaragua, lack of information caused a general wariness of medical facilities. To meet the needs of our communities, OneWorld Health launched free telehealth services and a COVID-19 Screener tool. Thousands of people have engaged in these services, allowing them to get reliable information in a safe setting.

TELEHEALTH STATS



OPENING IN HONDURAS

OneWorld Health announced in 2019...

that we would be expanding into Siguatepeque, Honduras, in 2020. We hired our Project Director, Carlos Urbina, planned a volunteer trip for our first clinical interactions, and began searching for a space for a physical location to open in fall of 2020. When the pandemic forced us to cancel our March volunteer team, we anticipated that would delay our clinical interactions for months.

However, telehealth transformed our plans. Instead of delaying our presence, we hired Dr. Yveth and began serving patients a full six months before our planned facility opening. Dr. Yveth is building trust with the community quickly. After just one month, she was regularly seeing over a hundred patients a week. She regularly speaks to people who believe they have COVID-19 and advises them on whether or not to seek care at the hospital. Additionally, she can offer consultations on typical medical diagnoses while people are safe in their own homes. No one else is offering these services in the region. We supported 1,243 patients even before we could open our physical location. These consultations are beginning to build a solid foundation from which we will launch a physical location.



LOCK DOWN

Uganda has a total of 55 ICU beds for a population of 42 million. Additionally, one in seven households has at least one person with HIV. This means that Uganda was particularly at risk if the coronavirus pandemic took root. In order to prevent the spread, the government implemented a strict lockdown. People were not allowed in public before 7 am and after 7 pm. School, non-food markets, public and private transportation, and any large gatherings were forbidden. All passenger flights in and out of the country were stopped for over two months.

OneWorld Health worked closely with the COVID-19 response team in Masindi District to help ensure accurate information was disseminated and connect patients with healthcare providers via telehealth. Additionally, OneWorld Health was able to provide delivery services to our patients, allowing them to receive much needed medicine, without putting them at risk. This was particularly critical for our HIV+ patients who require a strict regimen of anti-retroviral drugs. The government mandated that all COVID-19 cases be relocated to their facilities, allowing us to be a safe space to deliver children, fight malaria, provide surgery, etc.

Patients were wary of going to government run hospitals to get immunizations, as they did not want to put children at risk of COVID-19 exposure. Fortunately, we were able to step up and fill the gap by continuing to provide immunizations on schedule.

PATIENT STORY

On an evening in May, OneWorld Health's Masindi Kitara Medical Center (MKMC) in Uganda received a call from the commissioner of the district's COVID-19 task force. The commissioner had just spoken to Annet, a distressed mother in labor. She had spent the last several hours desperately trying to arrange for transportation to a hospital to safely give birth, but she was unable to do so because of the strict lockdown that was in place. The commissioner reached out to MKMC for help. Thankfully, MKMC has one of the only working ambulances in the region, and at 2:00 in the morning, they were able to safely pick up Annet and bring her to MKMC.

By the time they arrived at MKMC, Annet's vitals were looking grim and she was no longer able to push. She was taken to the OR and our team performed an emergency C-section. A healthy baby girl arrived safely, and our advanced neonatal care enabled us to monitor her closely. Annet and her baby spent five days recovering at MKMC before returning to their home healthy and incredibly grateful.



CODY RICHMOND, RN

ONEWORLD HEALTH VOLUNTEER

Uganda August 2015, December 2015, March 2016

When Cody applied to be a OneWorld Health volunteer, he was a nursing student who had never been on a flight before. After his first trip, he quickly followed up with two more, as each had been transformative for the way he understood his career. According to Cody, “These experiences gave me confidence in the plan God has for me and showed me that I am on the correct path.”



Nearly five years later, as the COVID-19 pandemic spread across the US, Cody, now a registered nurse, called a hotline for response workers and offered to help. They told him to be in New Orleans the next day to begin serving in a field hospital. Cody worked for five straight weeks, 96 hours a week, serving COVID patients.

When asked about working in the field hospital, he said, “My experiences with One World Health prepared me to be flexible and adapt to whatever comes my way as a nurse. Serving in Uganda gives me perspective on the world and how to act when facing different challenges.”

Cody is just one of many of our volunteers who used their skills, adaptability, and tenacity to serve on the frontlines of the COVID-19 pandemic. We are so grateful that the experience of serving with OneWorld Health helped prepare these essential workers to face such a challenging time.



PARTNERSHIP HIGHLIGHT

Insight Global's Tim Stutz joined one of our trips to Uganda in November 2019. According to him, the experience was transformative. He returned to his company and began advocating for OneWorld Health to be named the philanthropy partner for 2020.

At Insight Global's all-staff conference, the partnership was announced along with an ambassador program in which twenty staff members would serve as fundraising leaders and join us in Uganda for a weeklong outreach trip.

Despite the trip being canceled due to the pandemic, Insight Global has remained committed to the partnership, allowing staff to donate \$500 to not have to wear a tie all year, hosting a virtual field day competition, and raising over \$100,000!



OUR PARTNERS



BOARD OF DIRECTORS

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KEVIN KAMPE

President, Womack Machine Supply

ED O'BRYAN

M.D.
Co-Founder, OneWorld Health, Emergency Medicine Faculty, Assistant Professor, Global Health Director, TeleEM Lead, Medical Director of Physician Assistant Program, Medical University of South Carolina

UPDATE FROM DR. DIXON

OneWorld Health's response to the COVID-19 pandemic is exactly the way I would want any organization to respond, in the US or abroad. No corners are being cut. They are operating with the highest levels of excellence and integrity during a devastating global crisis.

I've been encouraged by OneWorld Health's use of technology to deliver telehealth where others might not think it feasible. They are able to reach people who were staying at home, afraid or unable to seek medical attention at hospitals. By reaching these patients, offering clear information and the best treatment options, they supported a healthy, community-centered response to the pandemic.

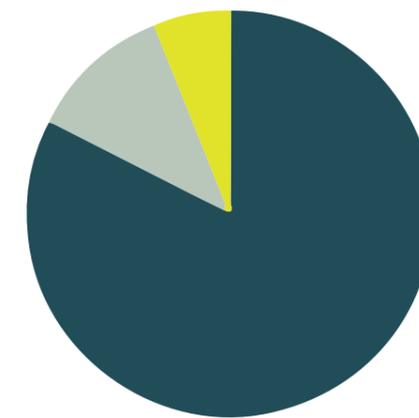
It is heartening to see care being delivered in the face of challenging government responses, economic downturn, and strict quarantines. Their ability to be innovative and nimble allowed for the clinic to deliver high-quality care throughout the pandemic. OneWorld Health is proving their incredible impact in the present circumstances and making it clear that their impact will continue for generations to come.

OUR STEWARDSHIP



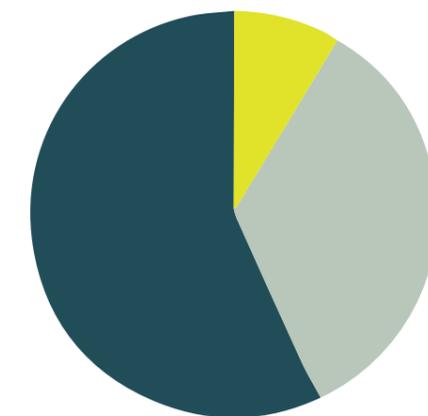
REVENUE	FY 19 UNAUDITED	FY 20 UNAUDITED
EARNED*	\$1,779,838	\$1,336,383
RAISED**	\$2,624,603	\$2,199,427
IN-KIND	\$621,992	\$337,704
TOTAL REVENUES	\$5,026,433	\$3,873,515

* INCLUDES PATIENT REVENUES, VOLUNTEER FUNDRAISING AND RENTAL INCOME
** INCLUDES GRANTS, EVENTS AND CONTRIBUTIONS



EXPENSES

- GENERAL & ADMINISTRATION
- FUNDRAISING
- PROGRAM



REVENUE

- IN-KIND
- EARNED
- RAISED

FUNCTIONAL EXPENSES	FY 19 UNAUDITED	FY 20 UNAUDITED
PROGRAM EXPENSES	\$3,584,824	\$3,440,929
ADMINISTRATION	\$207,024	\$252,052
FUNDRAISING	\$452,719	\$473,222
TOTAL EXPENSES	\$4,244,567	\$4,166,204



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